

Speech-Language Pathology and Audiology Board

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STATE OF CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY BOARD

Holiday Inn Express-Mill Valley 160 Shoreline Highway Mill Valley, CA 94941 (800) 258-3894

STRATEGIC PLANNING SESSION AUGUST 10, 2006

Board Members Present

Lisa O'Connor, M.A., Chairperson Carol Murphy, M.A. Jennifer Hancock, M.A. Diana Verdugo M.S. Rebecca Bingea, M.A. Alison Grimes, Au.D.

Staff Present

Annemarie Del Mugnaio, Executive Officer Kathi Burns, Senior Staff Analyst Lori Pinson, Staff Analyst

Strategic Plan Facilitator

Deborah Derov, Department of Consumer Affairs

I. Call to Order

Chairperson O'Connor called the meeting to order at 9:00 a.m.

II. Introductions

Those present introduced themselves.

III. Strategic Planning Session

The Board met to review and revise its Strategic Plan for 2007. Deborah Derov from the Department of Consumer Affairs' Customer Satisfaction Improvement Unit facilitated the session.

Board staff documented changes and additions to the Strategic Plan in order to submit a draft plan to the Board for consideration at the full Board meeting held the following day.